



The SEND Family Partnership Service can:

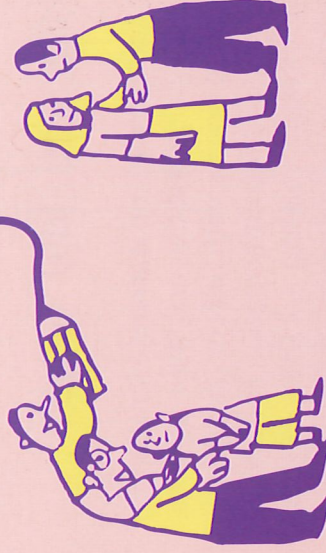
- * Provide an individual casework service including support in meetings and supporting parents to participate in decisions made about their child
- * Signpost to other agencies
- * Help when things go wrong including early disagreement resolution, managing mediation, appeals to the Tribunal, exclusions and complaints
- * Provide advice and training to parent carer groups and forums.

Independent Support:

Families may access an Independent Supporter (IS) through the SEND Family Partnership Service. An IS can provide additional impartial support while a child is being assessed for an Education, Health and Care (EHC) Plan, or while a child's statement is being transferred to an EHC Plan.



Staffordshire SEND Family Partnership Service is funded by Staffordshire County Council. It operates independently as a confidential service for parents and carers of children and young people (0 -25) with special educational needs and disabilities.



Information Advice & Support Service



Helpline Number:
01785 356921

To contact the Staffordshire
SEND Family Partnership Service:

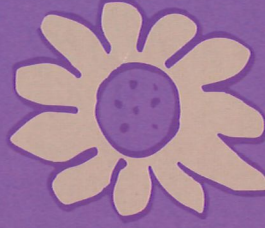
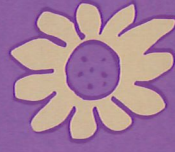
Tel: 01785 356921

Email: sfps@staffordshire.gov.uk

Facebook: Staffs Family Partnership Service

You can find out more information at:

[www. www. staffordshire.gov.uk/sfps](http://www.staffordshire.gov.uk/sfps)





SEND - Special Educational Needs and Disabilities

Things are changing around here!

From 1st September 2014 Staffordshire

Parent Partnership Service has a new name – Staffordshire SEND Family Partnership – and a new logo – but will still provide an impartial and confidential service to Staffordshire families.

We will now be offering a service to parents and carers of children and young people aged 0 – 25 years with SEND and will cover Education, Health and Social Care issues.

The Children and Families Act 2014 has brought changes to the ways in which children and young people with special educational needs and disabilities are assessed and have their needs met.

It is even more important that families have information, help and support to make sure they understand the systems and that their views, wishes and feelings are heard.

What the law says:

"Local authorities must arrange for children with SEN or disabilities and their parents, and young people with SEN or disabilities, to be provided with information and advice about matters relating to their SEN or disabilities, including health and social care matters.

Information, Advice and Support (IAS) should be provided through a dedicated, easily identifiable service, built on the established Parent Partnership Service."

The Staffordshire SEND Family Partnership Service will provide this IAS Service in Staffordshire for parents.

The SEND Family Partnership Service:

- * will be impartial
- * will be confidential
- * is accessible by phone, email or face-to-face
- * has staff who are legally trained
- * will work in partnership with others.

Can offer information about SEN and disability including:

- * Staffordshire policy and practice
- * The Local Offer
- * The law on SEN and disability
- * The law on Health and Social Care
- * Personal Budgets
- * information on how to resolve disagreements, including complaints, mediation and appeal

...and more